

1c951 U.S. PTO

02-08-02

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IBM Docket No. DE920000047US1

**In the United States Patent and Trademark Office  
Patent Application Transmittal**

1002 U.S. PTO  
10/068369  
02/06/02

*Transmitted herewith for filing is the Patent Application of:*

Inventors(s): Joachim Hagmeier, Jutta Kreys, Mark Bassam Salem

For: A Method, Computer System and Computer Program Product for Processing  
Customer Loyalty Data

Assignee Name: International Business Machines Corporation

Assignee Residence: Armonk, New York

**Enclosed are**

12 pages of specification, including 10 claims, plus 6 sheets of *formal* drawings.

An assignment to International Business Machines Corporation, Armonk, New York 10504.

X A certified copy of a/an *European* application.

X Declaration and Power of Attorney. Copy, not executed

PTO-1449 & references

x A return post card

Other:

**Filing Fee Calculation (For Other Than Small Entity)**

Basic Fee:							\$740.00
Claims Fees:		Filed	Limit	Extra		Rate per Extra	
Total claims:		10	20	0		\$18.00	\$0.00
Independent claims:		3	3	0		\$84.00	\$0.00
1	Multiple Dependent Claim Presented					\$280.00	\$270.00
Total							\$1,010.00

Please charge the Deposit Account identified below for the **Total** set forth above. The Commissioner is authorized to charge payment of any additional filing fees required under 37 CFR §1.16 and any patent application processing fees under 37 CFR §1.17 or to credit any overpayment to the identified account. A duplicate copy of this sheet is enclosed.

**Express Mail Certificate**

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Date: Feb. 6, 2002

I hereby certify that I am depositing the papers identified above with the U.S. Postal Service "Express Mail Post Office to Address" service on the above date, addressed to the Assistant Commissioner for Patents, Washington, DC 20231

*Linda Dupont*

Linda Dupont

BY: *Gerald R Woods*

Gerald R. Woods

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Date: Feb. 6, 2002

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